



Skedaddle Humane Wildlife Control

Safety Monitoring in the Service Industry



DID YOU KNOW?

Blackline GPS is happy to help growing businesses keep their employees safe.

Skedaddle Humane Wildlife Control is expanding and is currently looking for new franchisees. Get more information by visiting their website at skedaddlefranchise.com.

CUSTOMER BACKGROUND

Founded in 1989, Skedaddle Humane Wildlife Control (Skedaddle) has become Canada's largest wildlife control company having completed over 200,000 wildlife removals and exclusions and strives to be "truly green," without the use of poisons or environmentally damaging materials. In 2014, Skedaddle began its expansion by opening a franchise in Halifax, Nova Scotia.

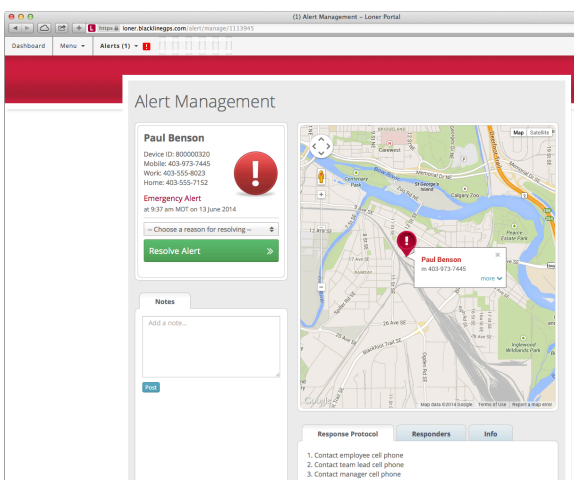
SKEDADDLE'S PROBLEM: FIELD WORKER SAFETY PLAN

For Skedaddle, the safety of its employees has always been a top priority. "Our team members work alone going to people's homes – sometimes when there is no one around," says Bill Dowd, CEO of Skedaddle. "When we realized that there was a new technology out there to help monitor the safety of our team members, we knew that we had to check it out."

Prior to deploying the Loner SMD to all of its personnel, Skedaddle utilized an email check-in system, requiring its employees to check in prior to heading to an appointment, after arriving at the appointment, before climbing up on the roof, and after climbing down from the roof.

Emails were received and monitored by their customer service team that would manage emergency response and dispatch in the event that a check-in was missed. While safety compliant, Skedaddle executives and safety managers were determined to find a more effective solution. "We needed something that was more effective than the manual check-in process..." says Bill. "Our employees were losing time and we didn't feel like it was a robust enough way to mitigate the risks of workplace injury."

Following a demonstration of the Loner SMD, the executives of Skedaddle were impressed and immediately decided to begin deployment.



BLACKLINE'S SOLUTION: LONER SMD™

Worn on the belt, Loner SMD uses an always connected cellular data connection to transmit safety and location data instantly to a manager or monitoring personnel in the event of an emergency.

Because Skedaddle's employees sometimes need to provide emergency services within very large areas, the ability to locate the nearest employee to an emergency call was crucial. Loner SMD provides highly precise location data in addition to safety information to monitoring and dispatch personnel, allowing them to locate the nearest employee to route to the wildlife emergency.

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LONER SMD: THE RESULTS

Employees at Skedaddle are very pleased with their Loner devices. Technicians working at appointments wear their devices while travelling and climbing on roofs, ensuring that if anything happens, an alert will be sent immediately to the monitoring personnel and the senior management at Skedaddle.

"We needed a solution that would take away the risk of human error, reduce time wasted checking in by email, and reduce the number of false alarms we were receiving. With Loner SMD, we've found it."

– Bill Dowd, CEO
Skedaddle Humane Wildlife Control.

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Today Loner SMD is providing piece-of-mind to the management, employees, management, and families of Skedaddle.

LOOKING TO THE FUTURE

Skedaddle is expanding to new locations and is actively looking for new franchisees to carry its brand and services into these new markets.

Loner SMD devices will be ready to monitor the safety of Skedaddle's employees whether they are located across Canada or across the globe.

Challenges

- » Employees were spending too much time checking in via email.
- » Many employees travelling to different locations, often working alone and from heights poses a great safety risk.
- » Employees had no simple way to share their locations with dispatchers and other co-workers.

Solution

- » Loner SMD was chosen for its ability to provide both precise outdoor location information as well as instant alerts in the event of an emergency.
- » Deployed Loner devices across the company throughout Southern Ontario, Ottawa, Montreal, and Halifax.
- » Loner Live web application is used to route nearby Technicians to emergency calls.

Benefits

- » Instant text and email alerts in the event of an emergency ensure that injury discovery is not left to luck.
- » Reduced false alarms due to human error.
- » Faster response times can improve the outcome of an injury or health incident.

(6) Device Users - Loner Portal

https://loner.staging.blacklinegps.com/device-users

Dashboard Menu Alerts (6) Loner Support Sign out

Device Users (32)

User	Device Name	Status	Phone Number	Last Communication	Locate
Unassigned Change	Unit 410	Benname		50 seconds ago	+
Unassigned Change	Unit 437 - ExtBP 01-11	Benname		4 minutes ago	+
Unassigned Change	Unit 439	Benname		11 minutes ago	+
Unassigned Change	Moab FlatTracker	Benname		7 minutes ago	+
Unassigned Change	Unit 418 Steve	Benname		25 seconds ago	+
Unassigned Change	Unit 436 - Cinco	Benname		4 minutes ago	+
Unassigned Change	Unit 444 Juan	Benname		5 minutes ago	+
Unassigned Change	Unit 453 McHully	Benname		11 minutes ago	+
Unassigned Change	Barry's Darty Dart 456	Benname		4 months ago	+
Unassigned Change	Sales Team Rockford Unit 452 test	Benname		1 month ago	+
Unassigned Change	Scott's Rockford Unit 455	Benname		4 weeks ago	+
Unassigned Change	Stephen's Ranger 415	Benname		7 hours ago	+

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